

Ending the *Give A Day. Get A Disney Day.* Program

On February 11, HandsOn Network announced that 600,000 volunteers had already participated in the *Give A Day. Get A Disney Day.* program. Thanks to the exceptional programs and opportunities provided by the thousands of participating organizations, it's anticipated that the **goal of celebrating one million volunteers will occur very soon.**

As the *Give A Day. Get A Disney Day.* program, is forecasted to come to a close very shortly, the following measures are being taken in preparation for the program's conclusion:

1. Effective immediately, no new organizations will be able to join the program.
2. Volunteers will still be able to search opportunities until the one million mark is reached, but must commit to an opportunity through the DisneyParks.ca site asap.
3. Once the one million mark is reached, the VOP will close except for the purpose of verifying volunteer service, and the ability for volunteers to search and sign up for opportunities on www.DisneyParks.ca will be removed.

For a few months, the Volunteer Opportunity Portal (VOP) at <http://vop.govolunteer.ca/?locale=en> will continue to be available so that organizations can verify volunteer service. Please continue to verify volunteer service within 72 hours of the service being performed. **During this time, your organization will also be able to post opportunities and connect with new volunteers through govolunteer.ca.** Volunteers who connect with you via this effective and user-friendly portal will not expect to receive a Disney pass for their service.

Only volunteers who have already committed and signed up for a specific activity when the program closes will still get their Disney park vouchers, once their service has been verified. Please see the action steps below for further details.

Once the program has ended, we will send a wrap-up communication with instructions for exporting data related to your organization's activities, as well as continued opportunities available to your organization.

The level of volunteerism we have seen in the first months of 2010 is simply inspirational. Thank you for the vital role your organization is playing in this landmark program.

Action Steps

- Please continue to **manage and verify** the completion of service of volunteers engaged with your organization.
- Please remind any volunteers who have expressed interest in your opportunities - and with whom you've already arranged a date and time to serve - that they **MUST complete the sign-up process** through DisneyParks.ca before the one-million ticket goal has been reached.
- You can see whether or not they have completed the registration and sign up process by clicking on the "View Volunteer Signups" link in the VOP. If they are not on the list, then they have not yet finished the registration process. If they do not finish the registration process before the

program ends, you will not be able to verify their service and they will not be able to receive theme park tickets.

- If a volunteer **Cancels or is a no-show** for an opportunity they signed up for, you may not verify their service. If the volunteer cancels or is a no-show for the opportunity they signed up for after the million ticket goal is met, they will not be able to search and sign-up for an alternate opportunity under the program in order to receive a voucher.

Questions

- Organizations – Go to <http://answers.handsonnetwork.org/> to ask questions, review frequently asked questions, and connect with customer and tech support
- Volunteers – Go to www.DisneyParks.ca for a comprehensive list of frequently asked questions